

Record 8 at L S

Play back P. U.

**Gramdeck**

GRAMOPHONE TAPE RECORDER

Put on belt  
- new re/11/68

**Owners' Guarantee and  
Registration Card**

**PLEASE COMPLETE AND RETAIN**

**GRAMDECK SERVICE DEPT.,  
WALKERN ROAD,  
STEVENAGE, ENGLAND.**

*Gramdeck Gramophone Tape Recorders are guaranteed as hereunder:*

THE DECK is guaranteed for 1 year against mechanical failure by reason of faulty parts or material, excluding normal replacements such as felt pads and plastic belt drives, which are available at a nominal cost from the Service Department.

THE CONTROL UNIT/PREAMPLIFIER is guaranteed for 1 year against electronic failure by reason of faulty parts or material, excluding batteries, which are available from the Service Department at the prevailing retail price.

This guarantee is limited to the supply of replacement parts and does not cover damage occurring through accident, neglect or mishandling. The manufacturers provide a comprehensive Servicing Department and any necessary repairs or replacements outside the period of or terms of this guarantee will be charged at cost.

PLEASE FILL IN, IN BLOCK CAPITALS.

DATE ON WHICH EQUIPMENT  
WAS DELIVERED TO YOU .....

CUSTOMER No. ....

T 810139

17/2/60

TEAR OFF AND RETAIN THIS CARD



# Gramdeck

GRAMOPHONE TAPE RECORDER

GRAMDECK SERVICE DEPT.  
WALKERN ROAD,  
STEVENAGE, HERTS.

## SERVICE FORM

We are most anxious that you shall be satisfied and happy with your Gramdeck which, before it was sent to you, was carefully inspected and tested at the factory. We believe you **will** be more than delighted but, just in case anything has been damaged in transit or there is any other reason for dissatisfaction, we are enclosing this Service Form, which should be completed and sent direct to our Service Dept., at Walkern Road, Stevenage, Herts., **before you return any equipment.** Our experts will carefully consider your remarks and advise accordingly. If they can point out any easily rectified trouble, they will do so, or if they consider it necessary to inspect the equipment, they will request you to return either the deck, or the Control Unit, or both.

NAME .....

ADDRESS .....

CUSTOMER'S NUMBER (You will find this on your receipt/invoice) .....

### Kindly answer the following questions:

1. Are you able to record (a) With microphone? ..... (b) radio? .....  
(Answer "yes" or "no." If you have no Ext.LS. sockets on your radio-set and therefore have **not** attempted to record direct-from-radio, put a cross in answer to question 1 (b).)
2. Have you been able to play back your recording satisfactorily from:—  
(A) Microphone recording? ..... (B) Radio recording? .....
3. Is the unit playing back satisfactorily now?  
(If the answer to either of the above questions is "NO," switch Control Unit to **PLAY**. Turn up volume control on Radio/Radiogram/Gramophone and listen to background hiss. Now switch the Control Unit to **OFF**. Do you notice any change?  
(Before doing anything else, you are advised at this stage to check whether the plugs on the Pick-Up lead have been installed properly.)
4. If you are able to record but there is a high- or low-pitched note on the recording, and if you have connected the Ext.LS. lead from the Control Unit to the Ext.LS. sockets of your radio-set, reverse the connections (*i.e.*, change over the wander-plugs from one socket to the other) of the Ext.LS. lead. Now make another recording. If the high- or low-pitched note has gone, you have cured the trouble. If it is still there, please state whether high- or low-pitched..... If you have not, in any case, connected Ext.LS. lead to radio, please answer "Not connected."
5. Please state make and model number of radio, radiogram, or gramophone used  
Is it AC only or AC/DC?.....  
If you are using the Gramdeck on a small portable gramophone, please state make and model number.....  
and whether you are playing back through the gramophone amplifier or through a radio-set, .....  
If through a radio-set, state make and model number.....

**NOTE:** If you have reason to believe that any parts of the equipment have been damaged in transit, please notify the CARRIERS within three days of receipt that you have returned the equipment or part of the equipment to our Service Dept. This will facilitate a claim on the carriers.

This Service Form and any faulty equipment which we request you to send for inspection should be returned to:

GRAMDECK SERVICE DEPT., WALKERN ROAD,  
STEVENAGE, HERTS.

Correspondence relating to any other matter should **NOT** be sent to our Works but to Gramdeck, Wright's Lane, Kensington, London, W.8.

**IMPORTANT — SEE OVER**



## FREE INSTALLATION SERVICE

Before you decide that there is anything wrong with your Gramdeck equipment, please do **make sure that it is correctly installed and that you have correctly followed the step-by-step instructions given in the Directions for Use Booklet.**

The Gramdeck is simple to use but, like any other tape recorder, it has to be understood. Questions to ask yourself, before you decide there is anything wrong, are Have I threaded the tape correctly, with the matt or "dull" side of the tape flat against the face of the record/play head?

Is the face of the recording head clean?

Is the tape caught up beneath the face of the record/play head?

Is the tape seated properly in the channel of the capstan?

Is there a felt washer beneath the spool on each spindle?

Is the lead from the deck connected to the HEAD socket of the Control Unit?

Is the centre-switch on the Control Unit in the correct position?

Have I made sure, when recording or playing back, that I have pressed the pressure-roller button?

Are the two other leads from the Control Unit connected correctly?  
(You MUST connect the Pick-Up lead for playing back—but there is no need to connect the EXT.LS. lead if you do not intend to record direct from radio.)

And one final tip— before you decide that there is anything wrong, try, if possible, to get someone to test the microphone for you.

## INSTALLATION SERVICE

Most modern radio-sets have Gramophone Pick-Up sockets and, if your gramophone has no Pick-Up sockets (particularly if it is a small portable one), you would be well advised to play your recordings back through the radio, which will, of course give excellent results. Some of the bigger gramophones have Auxiliary Pick-Up sockets (usually marked "AUX"), in which case you can record and play back on the same instrument.

Not all radiograms have Pick-Up sockets and, if you wish to record and play back on your radiogram, it will be necessary to fit a suitable socket. This is a relatively simple job, which your local radio engineer could do for you at a comparatively trifling cost.

If, however, you would like us to install Pick-Up sockets for you, we will willingly do so, free of charge. Details of this service are given on the Free Installation Card sent with your Gramdeck which should be returned to:—

**A N D R E W   M E R R Y F I E L D   L T D .**

29-31, WRIGHT'S LANE, KENSINGTON, W.8.